

Group Capability Statement

Project Confidence. We're with you full circle.



A trusted leader in building surveying, accessibility and compliance management for over 30 years.

A true business partner,
here to ensure your **project success**.

- ▶ At McKenzie Group, we pride ourselves on our ability to build strong, long-term client relationships and become established as a trusted advisor within your business. We strive to partner with like-minded professionals and companies who require building surveying, access consulting and compliance management services across the entire project lifecycle.

We're known for our reputation within industry and there's a reason a majority of our business is repeat and referral – our clients act with confidence on our advice and tell us we're proactive, pragmatic and have a truly client-focused culture.

The proof is in our portfolio.

Our expertise extends across all industry sectors and project types, with McKenzie Group advising to and delivering on many of Australia's largest and most complex projects for the past three decades.



Backed by a global leader

McKenzie Group's market share, strong performance and reputation within the Australian Building industry caught the attention of international testing, inspection and certification leader, Bureau Veritas in 2017 greatly enhancing our offering and access to global systems and resources. The Bureau Veritas Group was established in 1828 and has 75,000 employees across 140 countries, servicing over 400,000 clients.

McKenzie Group Consulting – a Bureau Veritas Group Company

The proof is in our portfolio —



Our experts set us apart

We're a team of over 100 skilled and passionate senior managers, project managers, auditors, engineers, access consultants, building surveyors and technical specialists. In our industry, there's no room for error. We seek to employ the best talent from across Australia, bringing their collective technical expertise together to consistently deliver quality outcomes for our clients whilst satisfying and exceeding community expectations of safety, health and amenity.

Our offices in Brisbane, Gold Coast, Melbourne and Sydney ensure that we deliver consistent service levels and local expertise, no matter where our client's projects are located.

National reach.

Our people are experts in their fields and actively involved in industry associations, putting them at the forefront of leading practice and standards, and across any key changes to state/territory or national legislative requirements.

Expert relationship managers.

Across all roles, we focus on clear and open communication from day one, meaning there's no surprises throughout the project lifecycle.

Diversity in skillsets.

Diversity in our people and their skillsets is key to our success. Within our team, we have a multitude of perspectives that help solve your project problems and compliance challenges.



Our services and specialities

With extensive experience in the built environment and public realm, we offer an end to end portfolio of services to help you realise the best outcome for your investment. Our commercial services include:

Building Surveying & Code Consulting

- ▶ Building Codes Consulting
- ▶ Approvals and Certification
- ▶ Compliance Audits of existing buildings
- ▶ Specialist advice on State based legislation framework
- ▶ Specialist advice on performance based design
- ▶ Fire Safety Surveys

Accessibility Legislation (DDA & BCA)

- ▶ Accessibility Assessments & Auditing
- ▶ Advice on Compliance with Commonwealth Disability Discrimination Act and Access to Premises Standards
- ▶ Specialist advice on Accessibility associated with Transport Standards
- ▶ Performance Solutions and Management Plans

Compliance Management

- ▶ Essential Services Management (ESM) – AFSS, ESM reports, Occupiers Statement
- ▶ Technical Due Diligence (DD) and audits
- ▶ Fire Safety Audits and Fire & Life Safety advice
- ▶ Strategic Asset Compliance advice
- ▶ Compliance transition from Construction to Operations (Building Manual)

Our full circle approach

Our integrated approach and focus on early project entry, enables us to maximise the value we can add.

Since 1988, our Full Circle Methodology has helped us make decisions and guide our services throughout project engagements.

Phase 1:

Project Idea, Feasibility and development

- ▶ Define project and company objectives
- ▶ Technical studies
- ▶ Compliance requirements, regulations and standards
- ▶ Assessment and reporting
- ▶ Stakeholder management

Phase 2:

Study and design

- ▶ Design review
- ▶ Technical due diligence and audit
- ▶ Code compliance and approvals
- ▶ Advisory / Peer review

Phase 3:

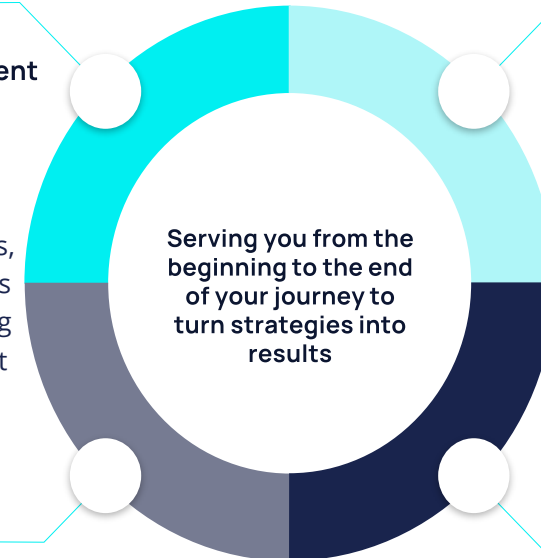
Construction

- ▶ Independent audits
- ▶ Site inspection(s)
- ▶ Technical control
- ▶ Compliance verification
- ▶ Building manuals
- ▶ Commissioning and occupation

Phase 4:

Operation and maintenance

- ▶ Asset inspection
- ▶ Essential safety measures (ESM)
- ▶ Asset Management
- ▶ Compliance audit
- ▶ Fire safety surveys
- ▶ Future Roadmap



From the beginning to the end ———

Serving you from the beginning to the end of
your journey to turn strategies into results

We're skilled in managing both the capital expenditure and operational expenditure of projects, supporting clients through all stages of the project lifecycle. Whatever stage of building or occupancy you're at, we'll work closely with you to set clear deliverables and help you solve your most complex project challenges. Our aim is to mitigate risk through safe, functional and compliant buildings and ensure you always meet compliance and regulatory requirements.

Our vision and key principles

To support the delivery of safe, functional, and sustainable places via our focus on quality and innovation.

For over thirty years, our success and our customer's success has been built on four key principles

Innovation

We push the boundaries to provide innovative design outcomes that enable cost-effective, safe and sustainable solutions.

Experience

We tailor our consulting services to each specific project, providing a unique and personalised solution for our clients.

Knowledge

With over 100 personnel nationwide, our team has worked on some of Australia's most complex and significant construction projects.

Quality

Backed by our Quality Management System, we are confident in managing compliance risk for projects of all sizes.

Strong processes, backed by our Quality Management System

Our objective is to supply services of consistent, high quality to our clients and to ensure compliance with applicable codes, regulations, acts, standards, specifications and contractual requirements. We're confident managing compliance risk for projects of all sizes.

Our Systems and Certifications.

McKenzie Group Consulting is assessed and certified holding Certificate No. 44100160145 issued by TUV Nord as meeting the requirements of Quality, Safety and Environment Management Systems under Australian Standards ISO 9001, 14001 and 18001.

Compliance with these certifications ensures the business is running at a high level of quality, managing any safety risks, and protecting the environment by preventing or mitigating any adverse environmental impacts.

Our Technology.

McKenzie Group uses a leading, cloud-based digital platform for planning, tracking and reporting on project progress. Offering powerful Document Management (DMS) capabilities, our platform enables contractors and clients to upload and track documents via a secure guest portal. The platform also populates regulatory documents and manages document warehousing.

Leading technology to plan, track and report on your project



Get in touch

Our office locations

Melbourne

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